

June 27, 2012

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street SW Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications Calaveras Telephone Company, Study Area Code 542301. Calaveras Telephone Company is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact me via email at <u>jim@caltel.com</u> or by phone at 209-785-2211.

Sincerely,

James H. Tower President

Enclosures

Cc: California Public Utilities Commission

### OUTAGE REPORTING - §54.313 (a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e).

Calaveras Telephone Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of the end users, or that affected a 911 special facility, as defined in 47 C.F.R. 4.5(e).

### UNFULFILLED SERVICE REQUESTS - §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

Calaveras Telephone Company had zero requests for service from customers that were unfulfilled in 2011.

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

During calendar year 2011, Calaveras Telephone Company received one complaint, which equates to 0.27 complaints per 1,000 working access lines.

# §54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES

Service Quality Standards and Consumer Protection Rules Annual Certification

James H. Tower	President	Calaveras Telephone Company
Printed Name of Officer	Title of Officer	Company Name
I am authorized to provide this cer	tification on behalf of the	Company. I hereby certify that the
Company is in compliance with applica	able service quality standard	s and consumer protection rules.
Executed on	June 27, 2012	
	Date	
Signature	es towe	
Printed/Typed Name	James H. Tower	

§54.313(a)(6) - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

James H. Tower	President	Calaveras Telephone Company
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on	June 27, 2012		
	Date		
Signature	Lames & Jouer		
	James H. Tower		
Printed/Typed Na	ame		

## ADDITIONAL VOICE RATE DATA - §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2012, Calaveras Telephone Company did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.